

UNICERT®



QUALITY MANAGEMENT SYSTEM CERTIFICATE

Universal GmbH

This certificate is granted to the organization,

**Ersa Insaat Turizm Ticaret A.S.
Luna Blanca Hotel & Spa**

Illica Mah. Kumkoy Bulvari No: 89 Manavgat / Antalya / Turkey

by review of SA1.009005 numbered report for the scope

Provision of Accommodation, Food-Beverage and Spa Services

to certify that a management system in accordance with
standard's clauses is established and being implemented

DIN EN ISO 9001:2015

Certificate No : QMS 1120 009005

Original Certification Date : 2020- 11- 03

Issue / Revised Date : 2021- 11- 03

Expiry Date : 2022- 11- 02

Certification Period : 3 Years (2nd Year)



Deutsche
Akkreditierungsstelle
D-ZM-16058-01-00



Universal GmbH

The authenticity of this certificate can be confirmed online or by e-mail to the Head Office via:

UNIVERSAL GmbH • Wilfried-Diekmann-Str. 20b 44536 Lünen Germany • T : +49 (0) 231 9931 9960 • info@uni-cert.de • www.uni-cert.de